VoluntaryActionIslington

NORTH LOCAL WELBEING NETWORK MEETING AGENDA AND NOTES

Monday 22 May 2023

Andover Community Centre - Andover Estate, Corker Walk Islington, N7 7RY

Chair: Cliff

No.	Item	Name	Time
1	**Apologies**	- Adam Stokes - Alcohol Change UK - Catherine Pymar – Hillside Clubhouse - Colin Adams - Ey557175 - Hephzibah Oliver – UCKG - Katie Skea - Age UK Islington - Maddie Henson – Children England - Paul Middleton – Bright Lives - Rebecca Moon - Islington Mind - Sarah Organ - Bright Futures - Vander Peter Perrie - Rehab To Life Foundation		
	Housekeeping;: **Thank you for making the time in your busy schedule to come to today's meeting** **Toilets** **What to do in case fire alarm sounds/is fire alarm expected to go off during the meeting** **When you talk please introduce yourself and where you are from** **Where to put flyers etc.** **Photo permission: I will be taking pictures to evidence the work being done. If you do not**	**Cliff**	**5 minutes**

	want to be photographed please let me know		
2	Minutes and updates from last meeting held on 24 April	Agreed with no amendments. Cliff shared a first draft of outlining the Listening and Social Action Campaign Cliff confirmed that Highbury Roundhouse has been booked to host the Local Wellbeing Network event on 13th July	5 minutes
3	2-minute updates (All)	All	30 minutes
Sharing learning and practice			
4	The Coaching Service	**Nick Warden** **Bright Lives Wellbeing** **Coaching Lead** **Community Wellbeing and Engagement**	15 minutes
Local Wellbeing Network Priorities			
5	Community Resilience update:	**Marta Aparicio** **Volunteer Services Manager** **Voluntary Action Islington** See below for further details	10 Minutes
6	June/July Celebration Event update • **Venue, date, time** • **What will the event look like?** • **Who should be there?** • **How can North LWN contribute to the event?**	**Cliff Joseph** **Community Development Manager** **Voluntary Action Islington.** Cliff confirmed that Highbury Roundhouse has been booked to host the Local Wellbeing Network event on 13th July The event will showcase the achievements of the Local Wellbeing Networks to date and their priorities until the end of the year This will include the work of the Community organisers and provide a platform for the Community Change Makers	15 minutes

		The Listening and Social Action Campaign will be launched at the event	
7	**Finalising Locality Plan for each of the three Localities**	**Cliff Joseph** **Community Development Manager** **Voluntary Action Islington** See below for further details	**50 minutes**
8	**Venues/Hosts for future bi-monthly meetings**	**Cliff Joseph** **Community Development Manager** **Voluntary Action Islington**	**10 Minutes**
9	**Upcoming Events & Activities**	**All**	**10 minutes**
10	**Date and time of next meeting**	Thursday 22 June 2.00pm-4.00pm Caxton House 129 St John's Way N19 3RQ	

Community Resilience Responses	
Recovery	Mitigation
• Use of A.I. • Helping people finding it difficult to stay financially afloat • Working closely with emergency services • Regular checks by the person responsible for making sure things that need to get done are done. Use of Log Books etc. • Safeguarding training • Ensuring clients do not experience accessibility issues • Need to have more contact with Council Officers to explain how residents can access services and surgeries for VCSO workers to get support for their clients •	• Centre can be used in an emergency • Input into local government planning • ICope • Better Lives • Stress Project – Low cost counselling • Co-ordinating/making better use of Centres • Working with Youth Violence Workers, Youth Clubs etc. Making sure there is improved street lighting • Work online until alternative premises found • Work with existing members to highlight any issues they have as they are trying to help • Ensure supply of emergency water • Sending out flyers to groups – Sharing information • Go online/virtual •

Response	Planning and Preparation
- Signed up as an Emergency Response Centre - Compile contact details of people needing support - Organisation part of Many networks – Comm. sand organisation should be able to get off ground quickly - Centrally held database of resources (buildings, transport etc.) - More online classes - More projects such as "Befriending" and "Signposting" - Funding to support residents e.g. as a result of rises in energy prices - Safeguarding processes and procedures - Network of safeguarding networks across the borough - Signposting and cross referral - Investigate reasons - Pack extra water supplies - Provide spaces with proper air con for people to go to - Safeguarding process - Network mapping - More collaboration opportunities set up during LWN meetings and online for organisations to work together - During Covid there was no face-to-face (client meetings/events)	- Organisation emergency business plan needed - More emphasis on skills, training and, career paths - Record the learning from how we responded to Covid emergency - How can we use A.I. to improve efficiency of support? - More mental health services being made available - Greater police presence in the area (including the Council's ASB Team) - Build/strengthen links with funders, Local Authority and, NHS to identify alternative premises - Networking with partners across Islington e.g. energy providers, legal services and run regular community events across the hubs - Community hubs running more events to support residents - Training support workers with certified and proper training - Signposting and network mapping in our CRM - Vigorous client roles on Our CRM - Know the membership well - Set up designated cool places - Able to strengthen links with funders - Work with providers to provide alternative premises - Open days for VCSO organisations to meet residents on estates to meet Council departments

North Local Wellbeing Network Priorities			
	Listening and Social Action Campaign: To listen to and engage the community and gauge its needs.	Promoting the Octopus Community Networking tool as a way of gathering information on which organisations are in the borough.	The group are keen to explore how we can support each other as organisations e.g. resources and assets.
Is there a need in the community for each priority?	Yes. To hear what the community has to say and engage them in their process of change	To map in an easily accessible place organisations, resources etc. in the borough	The Network is keen to collaborate, empower and, build relationships

Who will each priority benefit?	Empowerment within local communities as they grow outward	Signposting	Signposting
	Build community trust	Collaboration	Developing relationships/1:1s
	Empowering local residents to lead themselves	Keeping up to date	Sharing resources, strategies and, best practice
	Collectivism, collaboration, skills sharing space within communities	Looking for gaps in provision and duplication	Collaboration
	Sharing of lived experiences	Information sharing	Better co-ordinated and joined up working
	Turning listening into concrete actions	Professionals will have a broader knowledge of wider services	
	Practical, tangible, evidencable, community growth for individuals		
	Project outcomes		
	Skills audit mapping		
	Residents		
	Organisations able to get feedback from residents and evaluate services		
What will be different when each priority is achieved?	Improved services	Wider range of service users	Promoting each other's services
	Improved wellbeing of residents	Residents more aware of services . Becoming empowered to access them	There is no "Wrong door". If you can't help who might be able to help
	Organisations will plan delivery in response to peoples needs, rather than imposing their own ideas on what people need	Networking tool gives organisations/individuals information on local providers. They can then make contact with them	

How do we measure impact?	Levels of residents satisfaction Levels of resident empowerment Number of residents involved Starting point measurements Realistic expectations Identifying key issues to work on Ensure we work with representative groups Key outcomes	Feedback forms Surveys	Services running at capacity
What data do we need and, what data will be produced	Council baseline data related to projects Numbers and "Good change" for individuals/groups How far have we travelled Monitor and follow up		

List of Attendees		
Name	**Organisation**	**Email**
Daniqua Chen	Bright Start North	daniqua.chen@islington.gov.uk
Elaine Maffrett	HILLDROP	elaine@hilldrop.org.uk
Elena Mitchell	LBI	elena.mitchell2@islington.gov.uk
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Harmeet Patel	Bright Start North	harmeet.patel@islington.gov.uk
Jadin Mbabazi	Hillside Clubhouse	jadinmbabazi@gmail.com
Jennifer Montague	Healthy Generations	jennifer@healthygenerations.org.uk
Jessie Gibson	Hillside Clubhouse	jgibson@hillsideclubhouse.org.uk
Josh Mulleary	Betknowmore UK	josh@betknowmoreuk.org
Katie Cicco	Brook	Katie.cicco1@brook.org.uk
Lisa Tyas	Libraries	Lisa.tyas@islington.gov.uk
Maddie henson		Maddie.henson@childrengland.org.uk
Nick Tranmer	Islington Council	nicholas.tranmer@islington.gov.uk

Paulina Wachizzynczyk	Brook	Paulina.w@brook.org.uk
Philippa Russell	Hillside Clubhouse	philippa.russell@candi.nhs.uk
Primrose Christie	Octopus Community Network	primrose@octopuscommunities.org.uk
Sara Goward-Jones	Islington Council	Sara.Goward-Jones@islington.gov.uk
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Tamara Gabriel	Rehab to Life Foundation	info@fromrehabtolifefoundation.org
Tsigereda Tekletsadik	Octopus	tsigge@octopuscommunities.org.uk
Val Barnes	LBI CPI Team	Valerie.barnes@islington.gov.uk
Yusuf Gurbuz	Bright Start North	yusuf.gurbuz@islington.gov.uk

Cliff Joseph
Community Development Manager
Local Wellbeing Networks